

A NEWSLETTER CONNECTING WASTE PRO AND THE MUNICIPAL SECTOR WE SERVE

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Waste Pro Drivers & Helpers on Track for Record-Setting Safety Year



Leon Davis (second from right) earns Waste Pro's first \$10,000 Safety Award of 2022

Waste Pro's Drivers and Helpers are leading the company's safety program as the company is projecting to award over \$1 million in Safety Awards in 2022. In 2021, more than 100 Drivers and Helpers earned their Safety Awards.

The \$10,000 Driver Safety Award program launched in 2004, and the \$5,000 Helper Safety Award launched in 2019. Safety awards of this magnitude are unique to Waste Pro and are a key initiative in assisting in employee retention and safety. To date, more

than 500 individuals have earned the award, many of whom multiple times - more than 700 awards in total have been distributed, totaling approximately \$7 million.

To earn the award, drivers must go three years without an at-fault accident, injury, or property damage, have a record of excellent customer service, maintain a well-kept truck, and have a strong attendance record. Helpers must meet similar requirements to be eligible for the \$5,000 Award.

Waste Pro Opens Two New Facilities in FL & GA



Ribbon cutting ceremony in Jasper, GA

Waste Pro has opened two new facilities, one in Collier County, FL and the other in Jasper, GA.

The Collier County facility, located in Southwest Florida, is a satellite of the Ft. Myers, FL Division, one of Waste Pro's largest operations. It services more than 8,500 commercial and residential customers in the Ave Maria and Immokalee areas.

In Jasper, GA, Waste Pro has welcomed more than 4,000 new customers in Pickens, Cobb, Gilmer, Cherokee, and Forsyth Counties. Waste Pro honored local first responders and the Georgia State Patrol during the ribbon cutting as a thank you for their hard work.

"We've hit the ground running in these growing areas, and we're excited to keep it going," said Chief Operating Officer Keith Banasiak.

President's Corner

At Waste Pro, we are committed to mitigating service disruptions in

your community caused by the nationwide driver shortage and after-effects of the pandemic. Over the past year, we have enhanced recruitment efforts, raised wages, and implemented sign-on and retention bonuses to both retain and attract new qualified drivers. We are also dedicated to building our own army from within through our Co-Heart Program, which allows drivers, helpers, supervisors, and any other interested Waste Pro staff to earn their commercial driver's license (CDL) on-site at a training/testing facility operated by Waste Pro in Florida. Waste Pro is also the only private hauler in the U.S. to reward drivers and helpers who meet certain requirements with a \$10,000 Safety Award (Drivers) or \$5,000 Safety Award (Helpers) every three years. As a company, we are 100% committed to the safety of our Waste Pros and the communities they serve.

Waste Pro Ft. Myers Driver Sets Safety Record



Angel Veloz, a roll-off truck driver for Waste Pro's Ft. Myers, FL Division, has become the first driver in the company to earn the coveted \$10,000 Safety Award FIVE times.

Angel has been a garbage truck driver for more than 20 years and has a keen focus on safety and following the Waste Pro way. He pledges to his wife every morning he will come home safely at the end of the day.

Angel has proudly used his award money to support his children as they attended college or bought a home.

"I'm American all the way, but I came to the U.S. as a refugee so I've seen what it is to have nothing. I don't want anybody to go through that," he said.

Sean Jennings, President & CEO

Waste Pro Driver Rescues Missing Elderly Woman



Macario Chism, a driver in Waste Pro's Blytheville, AR Division, can now add "hero" to his resume. In January, Macario found 82-year-old Thelma Bates in freezing temperatures during his route in Caruthersville, AR. Bates, who has dementia, wandered from her home and had been missing for six hours.

He had seen alerts earlier in the morning and kept an eye out for her as he drove. He found her just a few blocks from his own home, gave her his coat, and kept her warm in his truck until first responders arrived.

"He was taking his time, he was paying attention, and he found her and saved her life," said Barry Gilmore, Code Enforcement officer with the city of Caruthersville. "I couldn't be prouder of the guy."

As a reward, Macario earned Waste Pro's Franklin Award of \$100 and news channel KAIT 8 named him a winner in its *Gr8 Acts of Kindness* program.

Welcome, New Customers!

Welcome, new Waste Pro customers! We are so excited to provide the excellent service you and your residents expect and look forward to our partnerships. To our existing loyal customers, thank you and we look forward to more years to come!

ALABAMA Mount Vernon

Mount Vernor Saraland

FLORIDA Collier County Malabar Treasure Island

GEORGIAGilmer County

LOUISIANA Napoleonville Plaquemines Parish

MISSISSIPPI Marion

NORTH CAROLINA

Canton Midland Mint Hill Waxhaw

Florida Driver Helps Hemorrhaging Woman



Trent Applewhite, a driver in Waste Pro's Pompano, FL Division, was in the right place at the right time during his usual route in Coral Springs, FL. He noticed a woman slowly falling out of a chair on her front

porch and managed to run over and catch her before she hit her head. Trent called 911 and followed CPR instructions while waiting for an ambulance. He later found out she had a brain hemorrhage. Thanks to Trent's quick actions, the woman is alive and in recovery.

The woman's husband, Kevin, told Division Manager Farid Abuchaibe, "I am certain that...his selflessness in attention to my wife's medical needs literally saved her life."

Trent received a Franklin Award of \$100 for his heroic actions.

Gainesville, FL Division Manager Named 40 Under 40 Winner



Nathan Frischkorn, Waste Pro's Gainesville, FL Division Manager, has been named a recipient of the prestigious Waste360 40 Under 40 Award, which "recognizes

inspiring and innovative professionals under the age of 40 whose work in waste, recycling, and organics who have made a significant contribution to the industry."

"Nathan is one of the most tenacious people...in the industry. His strong work ethic led him to an early start to his career before he even graduated from high school," said Northeast Florida Regional Vice President Brian Wintjen. "His exceptional maturity and leadership will undoubtedly pave the way to future management positions in his career."



Want to keep up with Waste Pro? Scan the QR code to catch up on the latest news!

Waste Pro Appoints Two New Regional Vice Presidents



Chip Gingles, new Regional VP of North



Mike McGann, new Regional VP of Georgia

Waste Pro has appointed two new Regional Vice Presidents to its outstanding leadership team. Chip Gingles, who has more than 20 years of management experience, is now the Regional VP of North Carolina. Chip initially joined Waste Pro in 2015 as Division Manager of the Asheville, NC Division and also spent time as the Solid Waste Director of Buncombe County, NC. He previously served as the Divisional Vice President of North Carolina with Waste

Mike McGann is the new Regional VP of Georgia. He joined Waste Pro in 2013 as Regional Controller for Georgia, the Carolinas, and Central Alabama, and has more than 20 years of financial and accounting experience.

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