

COVID-19 Impact on the Waste Industry

The United States waste services industry has been severely disrupted by the ongoing COVID-19 pandemic. Essential frontline waste collection workers are putting their lives at risk at the curb every day. Drivers and helpers are in short supply. Stay-at-home directives have increased residential waste volumes 15 to 40 percent, which affects our ability to maintain collection schedules. As you know, many cities and counties are working with waste service providers to combine or reduce services on a temporary basis. Our customers are valued, as are our approx. 4,000 employees and their families. We are on the job and will stay on the job, but please have patience during these unprecedented times. Thank you for being a Waste Pro customer!



Waste Pro Driver Saves Man's Life

Raymond Pawlak, a 25-year resident of DeBary, FL is crediting a Waste Pro driver with saving his life. According to a letter sent by Pawlak to Waste Pro's Daytona Beach, FL Division, he was lying in his driveway when James Gorman pulled up in a recycling truck to collect his items. Pawlak said Gorman called 911 and remained on the line with dispatchers to answer questions while

waiting for first responders to arrive.

Pawlak revealed that when he got to the hospital, his pulse had dropped dramatically and was no longer sending blood to his organs, including his brain.

"Undoubtedly, James saved my life and I am eternally grateful," he wrote in the letter.

As a reward for the Waste Pro driver, Daytona Division Manager Ken DeForest gave him a Franklin Award (\$100). It is situations like this, he said, that have earned Waste Pro the reputation as the "distinguishable difference" in the industry.

Waste Pro Joins Autocar Trucks in Utilizing New Safety Technology

Waste Pro has joined Autocar Trucks to lead the industry in safeguarding drivers and enabling them to do their job with safety, comfort, and efficiency.

Waste Pro has purchased the Autocar ACX severe duty cabover, which sets a new standard for safety for drivers, customers, and communities. These new features include:

- **Electronic Stability Control System (ESC)**

- Actively intervenes when the vehicle is understeering or oversteering in order to maintain vehicle stability

- **Rollover Stability Control System (RSC)**

- Actively intervenes when the vehicle is at risk of a driver-induced, rollover event

- **Advanced Emergency Braking System (AEBS)**

- Vehicle detects impending collision and actively engages emergency brakes

- **Forward Collision Warning (FCW)**

- Driver visibly and audibly warned of impending collision

- **Stationary Lane Departure Warning (SLDW)**

- Steady light located on the A-pillar illuminates with audible warning

- **Blind Spot Detection (BSD)**

- Flashing light located on the A-pillar warns the driver of a vehicle in his blind spot



Waste Pro Names New CEO, COO

Waste Pro has announced President Sean Jennings, son of founder John Jennings, has been named Chief Executive Officer of the Longwood, Florida-based company. In addition, Senior Vice President Keith Banasiak has been named Chief Operating Officer. John Jennings will remain with the company as Executive Board Chairman.

Sean Jennings (left), a third-generation garbage man, joined his father in all aspects of the garbage business throughout his youth. A graduate of the University of Alabama, where he majored in economics and finance, he joined Waste Pro in 2014 as Division Manager of the Tampa-Clearwater area. He then assumed the management role at the company's Sarasota/Bradenton Division in 2016. As Division Manager, Jennings led the charge to build a compressed natural gas (CNG) station and recycling facility. He was named President in 2018.

Banasiak (right), who was named Senior Vice President in 2019, has more than 30 years of experience in the waste industry. Prior to his promotion last year, he served as Regional Vice President of Waste Pro's Florida West Coast operations, one of the company's largest regions with more than 275,000 residential customers and more than 10,000 commercial customers across Florida's West Coast from Taylor County south through Collier County.

Waste Pro Opens New Facility in Gulfport, MS

Waste Pro has opened a new satellite facility in Gulfport, MS. Located at 9255 County Farm Road, just off I-10, the office sits 35 minutes away from Waste Pro's primary division in Gautier and is 10 miles away from City Hall.

The 14,300 square-foot facility sits on nearly four acres. It is home to 46 employees and 26 trucks, servicing more than 25,000 residential customers and 800 commercial customers in the Mississippi Gulf Coast area, including the city of Gulfport, Stennis Space Center, Keesler Air Force Base, Seabee Base, and the Air National Guard Base.



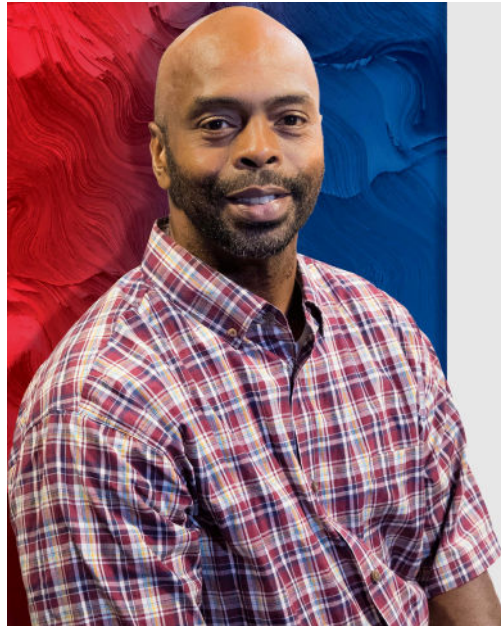
WASTE PRO ADDS MORE THAN 28,000 NEW CUSTOMERS

Now that we are more than halfway through 2020, we'd like to thank our loyal customers and welcome new ones who have joined us this year. We are proud to provide exceptional service to residents of the southeast United States:

ALABAMA Sulligent	LOUISIANA Ferriday*
ARKANSAS Black Rock Portia	MISSISSIPPI Fayette* Grenada* Grenada County* Philadelphia* Sunflower County* Yazoo City*
FLORIDA Atlantis Inglis* Leon County* Oviedo	NORTH CAROLINA Cornelius
GEORGIA Morrow Rincon Waleska	

*Denotes renewals

Waste Pro Honored on African-American History Calendar



Robert Bowen, a recycle truck driver in Waste Pro's Tallahassee Division, is among 13 people honored by Tallahassee Community College in its annual Cherry Hall Alexander African-American History Calendar.

The theme of this year's calendar is "A Vote of Confidence" and features Tallahassee residents who have exhibited leadership in the Big Bend region. Residents along Bowen's route in Leon County nominated him for this honor.

Over the last 10+ years with Waste Pro, Bowen has gotten to know his residents well. He takes the time to listen to senior citizens who have concerns about recycling, say hi to children waving at him in his truck, and even play with pets that run over to him while he collects a resident's recycling.

Bowen is a proud father of six children and grandfather to 14 – some of whom, he said, have shown an interest in following in his footsteps.

Waste Pro Gets New "Helper" in Tennessee



Driver William Jeffries, who drives a route in Germantown, TN noticed many houses along his route had teddy bears in the windows facing the street. When he asked a resident about it, he learned kids like to ride down the street with their parents in the car and make a game out of counting how many teddy bears they see. So, Jeffries decided to take part, too.

Jeffries took it upon himself to buy a giant teddy bear and mount it to the side of his truck like a helper would ride it. Residents and their children quickly noticed and have told him how much they love seeing him drive by every day.

As a reward for his creative thinking and initiative in getting involved in the community, Jeffries earned a

"Franklin Award" of \$100.

Waste Pro Donates to Scholarship Fund



As high school seniors navigated through an unusual end to the school year, many were left wondering what their future would hold when moving onto college. Waste Pro joined the Flagler Bay Tiger Club to give those students some peace of mind: donating \$20,000

in scholarships.

Waste Pro staff from the Palm Coast Division joined the effort to personally deliver the scholarship announcements to the recipients across Flagler County.

Waste Pro Adds New Truck to Museum



Waste Pro has unveiled a 1930s (exact year unknown) DeMartini to its Garbage Truck Museum, located in Sanford, FL. The truck was originally built in San Francisco, CA. At the time, a group of Italian immigrants who called themselves "scavengers" because they had to scavenge to survive created a company (now called Recology) that by law was the only company in the city of San Francisco allowed in the waste collection industry. They formed an association of 100 operations, some even using horse-drawn carts to collect waste. After taking it upon themselves to make their own trucks in 1918, the DeMartini exploded in popularity – it was seen on every street in San Francisco by the mid-1920s.

Scott Collier, Waste Pro's Restoration Director and Museum Curator, led the restoration crew to design and build the body of this truck with the exact proportions of the original and honoring the time period in which it was created.

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