



## **RATE INCREASE NOTICE**

June 26, 2020

Dear Valued Customer,

The Waste Pro family is pleased to be your solid waste and recycling services collection provider. We value your business and welcome your feedback on our services.

Like all of us, the solid waste industry is faced with many challenges. We are a customer-focused company that places extreme value on service and the safety of our employees as well as the communities and neighbors we service. Costs continue to rise for processing of recyclable materials, equipment, insurances, vehicle operating and maintenance expenses. Additionally, in an effort to remain competitive in the workforce, we continue to increase our wages to attract employees and maintain service levels that are expected by our company and you, our customers. Effective July 2020, you will notice an increase on your quarterly invoice. We have made every attempt to avoid the increase, but we refuse to compromise on the quality of our service.

If you have questions or need additional information please feel free to contact us via our website ([www.wasteprousa.com](http://www.wasteprousa.com)) or at [WP121@wasteprousa.com](mailto:WP121@wasteprousa.com).

Thank you and we look forward to many more years of providing you with the services known as the '*distinguishable difference*' in the waste industry.

Waste Pro – Pinellas County Division