



09/20/2021

We want to thank you for being a loyal Waste Pro customer and hope that you are doing well in the aftermath of Hurricane Ida. As many of our customers are aware, the Coronavirus pandemic along with the National Driver & Labor shortage and breakdown in the supply chains have increased costs dramatically over the past 18 months.

Unfortunately, due to these inflation costs we have no choice but to institute a price increase that will be effective October 1<sup>st</sup>, 2021. Currently we are one of the few household waste providers in the area offering twice a week service and will continue to offer this premium service option. We understand that with increased costs it is important to look at all the options in which we have available for you and they are listed below:

- 2 times per week pickup
- 1 time per week pickup
- Additional garbage receptacles

If you choose to opt out of the residential service program you can simply contact our office at [LAcustomerservice@wasteprousa.com](mailto:LAcustomerservice@wasteprousa.com) or (504) 392-4619. If we don't hear from you, we will continue to bill you at the new rate for your current service level.

Thank you for your continued support and we look forward to providing you and your community with service for years to come.

Sincerely,

A handwritten signature in black ink, appearing to read "Jesse Murphy".

Jesse Murphy