

FEATURE ARTICLES

Waste Pro Starting Service to 127,000 Charlotte Residential Units This Summer

Waste Pro is excited to begin new service with thousands of residents in Charlotte, North Carolina starting July 1st, 2018. The city selected Waste Pro to provide waste and recycling collection and disposal services to 127,000 multi-family residential units.

Waste Pro will collect solid waste and recycling each week, as well as bulky items, such as furniture, upon request.

"We are honored to have been awarded this contract and are working closely with the city on preparing for the transition, reviewing customer information, and gathering staff and equipment for a smooth startup," said Chip Gingles, Division Vice President of Waste Pro's Regional Concord Office. "This contract is a high priority to Waste Pro and we are dedicated to developing a long-lasting relationship with Charlotte.

Though this is Waste Pro's first official contract with the City of Charlotte, Waste Pro has long held a presence in the surrounding area. Waste Pro first entered the market around Charlotte in 2011. Since then, Waste Pro has built a large base of municipal and commercial business, establishing strong relationships with customers in cities including Bessemer, Concord, Marshville, and more.



Photo credit: The Ormond Beach Observer

Waste Pro Drivers Save Woman from Burning Home

Waste Pro drivers Eric Thomas and Ladarius Gardiner probably did not expect to save a life while on their route one April morning.

The two smelled smoke while on their route in Ormond Beach, Florida. A neighbor told Thomas a nearby home was on fire and someone was inside, so he rushed into the burning home to help.

He could not find anyone, so he came back outside to see if the resident escaped. When the neighbor told him no one had come out, he braved the flames and thick smoke once again. This time, he found a woman unconscious and brought her to the front door, where Gardiner helped pull them both out.

Thomas does not consider himself a hero; he insists he is a regular person who did what anyone would do.

Thomas has been with Waste Pro since it began service in Ormond Beach in 2014 and received a \$10,000 Safety Award from the company in 2017, which he received for his flawless performance over the last three years. Gardiner has been with the company since 2016.

To listen to Eric Thomas recount his brave experience in his own words, visit www.wasteprousa.com/waste-pro-drivers-save-life-in-ormond-beach/.

NEWS BRIEFS



Waste Pro Executive Sean Jennings Receives 40 Under 40 Award

Waste Pro Sarasota-Bradenton Division Manager Sean Jennings has been nationally honored with Waste360's annual 40 Under 40 Award, which "honors the next generation of leaders shaping the future of the waste and recycling industry."

Jennings received the award in April during Waste Expo, the annual industry conference in Las Vegas.

A third-generation garbage man, Jennings is the son of Waste Pro Founder & CEO John Jennings. He has been exposed to all aspects of the business throughout his life and has formally been in the industry for six years. He is also a Corporate Officer for Waste Pro USA, Inc.

Jennings graduated from the University of Alabama and is a member of Waste Pro's Inaugural Young Leaders Initiative Class – the second member of the program to receive the 40 Under 40 Award.

"This recognition is appreciated," Jennings said. "For me, my local Sarasota Division team deserves praise for continuously exceeding expectations. As an industry, our future is bright and I am thankful to be a part of it."



Waste Pro Driver Caught 'Doing the Right Thing'

A North Carolina resident caught one Waste Pro Driver on video – for all the right reasons.

While Heather Williams was on her route in Asheville in May, she arrived at one stop with a mess of trash. The man

who filmed the video says animals got into it overnight. Williams hopped out of the truck, grabbed a shovel, and took it upon herself to clean up.

After seeing the video, Waste Pro rewarded Williams with \$100 as a thank you for living up to the Waste Pro Way.

Williams is also an Army reservist and recently returned from a one-year deployment.

See the video at www.wasteprousa.com/waste-pro-driver-goes-the-extra-mile/.

WASTE PRO ADDS MORE THAN 100,000 NEW CUSTOMERS

As we reach the halfway point of 2018, we would like to thank our loyal customers and welcome new ones who have joined the Waste Pro Family since 2017.

We are proud to continue to provide exceptional service to residents of the Southeastern United States:

ALABAMA

Chelsea*
Citronelle
Jemison
Oneonta
Sylacauga*
Talladega*
Vincent

FLORIDA

Crescent City*
Cross City*
Dunedin
Flagler County*
Gulf Breeze*
Holly Hill
Lake Helen*
Lee County*
Melbourne Beach*
Newberry*
North Miami
Ocala
Pembroke Pines*
Santa Rosa County
Sarasota
Southwest Ranches
Town of Sneads
Williston*

GEORGIA

Arcade
Gwinnett County*
Pendergrass

LOUISIANA

Ridgecrest*
Town of Ferriday*

MISSISSIPPI

Adams County*
DeSoto County
Ellisville
Forrest County*
Franklin County*
Grenada*
Grenada County*
Montgomery County*
Olive Branch
Petal*
Pascagoula
Wilkinson County*
Yazoo City

NORTH CAROLINA

Bessemer City*
Charlotte
Davidson
Denton*
Harrisburg
Town of Laurel Park
Town of Marshville

SOUTH CAROLINA

Estill

TENNESSEE

Atoka
Memphis
(Emergency Services)

*Denotes renewals



Waste Pro Partner Receives Award

Waste Pro is proud to announce one of its employees is part of an organization receiving national recognition for its environmental efforts.

Tracy Meehan, Municipal Marketing Manager of Waste Pro's Southwest Florida Region, currently serves as Board President of Keep Pinellas Beautiful (KPB), the local affiliate of Keep America Beautiful.

In April, KPB received the Keep America Beautiful Affiliate Award of Excellence for its initiatives, programs, and projects aimed at protecting the environment.

In 2016, Waste Pro was recognized as the 2015 KPB Recycling Partner for their help in KPB's mission, including donating containers to local events. That same year, Meehan was also named one of Waste 360's 40 Under 40.



Waste Pro Taking Action to Address Nationwide Driver Shortage

This year, Waste Pro created the Co-Heart Program, which provides current employees in-house training and state certification to obtain their CDL. Since its creation in 2015, the program has successfully helped more than 100 employees obtain their CDL.

Waste Pro expects to have two Driver Training Centers (DTC) up and running this year that will help more drivers to receive their CDL.

Right now, there is a CDL driver shortage across the industry. The new DTCs will allow newly-hired drivers and current employees who are newly certified to attend training classes that cover topics including customer service, safety, vehicle specifics, and more. The centers will be located in Sanford, Florida and Atlanta, Georgia.



Waste Pro Teams with FDC to Give Offenders a Fresh Job-Start

Thanks to a program launched earlier this year, Waste Pro and the Florida Department of Corrections (FDC) are now working together to offer parolees and other offenders a fresh job-start.

The FDC reviews qualified candidates through an application process, then makes recommendations to Waste Pro, who will then carefully select candidates for further consideration. The jobs they can fill include drivers, mechanics, and helpers.

Anyone convicted of violent crimes or sex offenses will not be considered. The FDC says employment is essential to reducing the likelihood of offenders committing another crime.

"This partnership with the Florida Department of Corrections is a unique opportunity to provide employment opportunities, easing the transition following their release and aiding in their continued growth," said John Jennings, President & CEO of Waste Pro. "We are excited about the program and look forward to a long relationship."

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